



## DANISH SPEAKING CUSTOMER SERVICE AGENT TO MALAGA

**Number of positions:** 3

**Location:** Malaga (South of Spain)

**Company:** Global career ApS <https://www.globalcareergroup.com/>

Danish recruitment company matching candidates and jobs across borders in Europe. For Spain we mainly deliver Scandinavian and German candidates

### **About the job:**

Are you interested in exploring opportunities for a career in customer service within an exciting, multicultural environment in Malaga, Spain? Do you possess excellent communication skills in both Danish and English? Right now, a Nordic company, focused on a great working environment, located in the heart of Malaga, is seeking Danish-speaking employees for an exciting project within EV-charging.

**Role responsibilities:** As a customer service specialist, your daily tasks will include:

- Providing first-class support to our customers via phone, chat, and email in Danish and English.
- Being the primary point of contact for the customer and ensuring accurate information exchange.
- Building meaningful relationships and addressing customer inquiries in a polite, friendly, and professional manner.
- Following management guidelines and providing constructive feedback.

**Applicant Requirements:** To thrive in this role, you should possess the following:

- High-level Danish proficiency (at least C1) both orally and in writing. Intermediate English proficiency (at least B2) both orally and in writing.
- Technical understanding is a plus but not required.
- Customer service experience.
- A willingness to learn and personal development.
- Problem-solving approach.

### **Position Requirements:**

**Skills:** Good soft skills, great communicator

**Experience:** Entry level, no experience required

**Level of Education / Qualification:** High School diploma

**Language/s level:** Danish language C1/C2 or native and English language minimum B2 level

### **Working Conditions:**

**Salary band :** 1700 € - 1900 € gross per month

**Job location:** Malaga, Spain

**Starting date:** 12/08

**Length of the contract** Unlimited

**Full / Part time job (hours per week):** Full time job

**Employer provides :** Help with paper work such as NIE and bank.

### **How to Apply:**

**Send an E-mail to:** [olivera@globalcareerrecruitment.com](mailto:olivera@globalcareerrecruitment.com)

with copy to [pcpmixto.eures@sepe.es](mailto:pcpmixto.eures@sepe.es)

Quoting Danish Customer Agent to Malaga

**Documents required** (CV, copy of diploma...) CV required

**Language documents to be submitted:** No

**Closing date:** 01/08/2024