

DIFERENTES PERFILES - ATENCIÓN CLIENTE

The employer name is **Ayama International Ltd.** (Sector de actividad: Juegos – iGaming)

Vacancy Title	Ref no	Vacancy info	Further info
Reactivation/Retention Agents	397450	2	Further info
Account Manager	397446	2	Further info
VIP Account Executive	397447	1	Further info

- **Reactivation/Retention Agents - Job description** -: As a Reactivation/Retention Agent, your primary responsibility will be to engage with existing customers of the online casino and implement strategies to reactivate and retain their interest in the platform. You will use your excellent communication skills and knowledge of casino games to build strong relationships with customers, provide personalized assistance, and maximize their overall gaming experience. Your goal is to increase customer loyalty, drive repeat visits, and contribute to the long-term success of the online casino. Responsibilities
- **Account Manager - Job description**: We are seeking a dynamic and experienced Account Manager to join our team. As an Account Manager, you will be responsible for maintaining and developing relationships with our key clients. You will serve as the main point of contact for assigned accounts, ensuring their satisfaction, driving growth, and maximizing revenue opportunities.
- **VIP Account Executive- Job description**: We are recruiting for a VIP Account Executive to join our growing business. A good next step for customer support representatives looking to further their iGaming career.

To apply:

Please send Letter + CV in English by email to eures.recruitment.jobsplus@gov.mt con copia a pcpmixto.eures@sepe.es quoting the name of the vacancy “XXX” and the vacancy reference 39xxxx in the covering email.

Applicants must be Maltese/EU Nationals/other nationals who are entitled to equal treatment as EU Nationals with regards to employment (such as family members of EU Nationals) due to EU legislation & treaty rights regarding the free movement of workers.

AYUDAS EURES A LA MOVILIDAD LABORAL: Infórmate de las ayudas económicas para acudir a la entrevista, y/o para el posterior traslado al país de destino si resultas contratado. Requisitos y trámites a seguir en:

Planes Específicos de Movilidad de EURES en los que participa España (Targeted Mobility Scheme - TMS) <https://www.sepe.es/HomeSepe/Personas/encontrar-trabajo/empleo-europa/tu-primer-empleo-eures.html>

Para más información contacta con el/la Consejero/a EURES de tu provincia:

https://www.sepe.es/contenidos/personas/encontrar_empleo/encontrar_empleo_europa/consejeros.html

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