

Customer Success Consultant

Number of Posts: 1

Contract Type: 1 indefinite

Job description:

- Provide expertise in the planning, construction and execution of the design, testing, training and delivery of new products and product features.
- Discuss and analyse requirements and feedback from other consultants and partners implementing or supporting Bluefort software products
- Assist Bluefort first line support to triage issues
- Create functional designs for new product features
- Suggest workarounds for Product Gaps
- Set up and coordinate all the testing activities for all Bluefort Products, including manual testing for new features and bug fixes and the design of automated test scripts to be implanted by developers
- Assist in the creation of standardised procedures
- Actively organise and facilitate workshops, in-house seminars, webinars, and knowledge transfers with clients and Business Consulting Team members
- Assist the Product Manager in prioritising new features and bug fixes in the back-log
- Report bugs and errors to development teams
- Help troubleshoot issues
- Conduct post-release/ post-implementation testing
- Work with cross-functional teams to ensure quality throughout the software development lifecycle.

Requirements:

At least 3 years of experience within a software house, focusing on development own software products.

Training provided: Full onboarding training on our product will be provided.

Any assistance with accommodation/relocation: We will cover the cost of the flight for the successful applicant as well as initial 10 days accommodation in Malta.

Any other benefits: Health insurance, life insurance, mobile phone plan, discount card

Salary: Eur 30-35k per year

How will the interviews be held: Interviews will be held online or in person if abroad.

To apply:

Please send Letter + CV in English by email to eures.recruitment.jobsplus@gov.mt con copia a pcpmixto.eures@sepe.es quoting the name of the vacancy **Customer Success Consultant** and the vacancy reference 403601 in the covering email.

Applicants must be Maltese/EU Nationals/other nationals who are entitled to equal treatment as EU Nationals with regards to employment (such as family members of EU Nationals) due to EU legislation & treaty rights regarding the free movement of workers.

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Para más información contacta con el/la Consejero/a EURES de tu provincia:

https://www.sepe.es/contenidos/personas/encontrar_empleo/encontrar_empleo_europa/consejeros.html

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