



MOUNT JULIET ESTATE



<https://www.mountjuliet.ie>

Mount Juliet Estate, a Marriott Autograph Collection, is a 5* Resort, set in 500 acres of rich and historic Irish countryside. Whether it is the elegant grandeur of a magnificent Georgian Manor House or the chic sophistication of Hunter's Yard, our two residences draw on centuries of local Irish heritage to weave a rich tapestry of vibrant stories. We are proudly certified as a Failte Ireland Outstanding Employer, and we warmly welcome you to add your own experience to Mount Juliet Estate's ever evolving story.

Why Work for Us:

Be part of an award-winning, certified Best in Hospitality, globally recognized luxury hotel.
Collaborate with a passionate and dynamic team dedicated to excellence.
Enjoy competitive compensation, benefits, and opportunities for professional growth.
Shape the future of an iconic brand while creating unforgettable guest experiences.

Website Link: <https://www.mountjuliet.ie/careers/>

Vacancy Details and reference code.

Position Title: FOOD AND BEVERAGE ASSISTANT (code Job 2447516) 2 vacancies

The Role:

You must speak fluent English and work to a high standard in customer service. We are looking for someone who is out going, friendly and ambitious to join our expanding team.

Responsibilities

To strive at all times to exceed the expectations of all customers within the hotel and to do so in a pleasant and efficient manner in accordance with established standards in the hotel.

To assist the Bar & Restaurant Managers in maximizing revenue through promotions, new products and special offers.

To serve all beverages in accordance with hotel standards and training provided while following good customer care practices.

To adhere to all Health & Safety, Hygiene and Cashiering Procedures.

To handle customer queries and complaints in a professional, efficient manner.

Requirements:

Previous experience working in a busy restaurant and bar environment essential.

Strong communication, interpersonal and organisational skills essential as is the ability to work as part of a team and on own initiative.

Knowledge of Whiskeys, Wines and Cocktails

Strong customer focus essential.

Strong customer service skills

Good communication skills

- **Experience Level Required:** 3-6 months experience ideally
- **Qualification Level Required:** None
- **English Level Required:** C1
- **Staff Accommodation:** Support Offered
- **Contract Duration:** minimum 6 months to 1 year or more

Position Title: RECEPTIONIST (code JOB 2447517) 2 vacancies

Reporting to the Front of House Manager the role of the front office associate is to welcome guests as they arrive at the hotel.

Responsible for checking guests in and out, issuing keys, taking reservations by telephone or email, preparing bills and dealing with payments. To provide guests with information, answer their queries and deal with complaints.

Key Duties and Responsibilities

To undertake front of house duties, including meeting, greeting and attending to the needs of guests, to ensure a superb customer service experience.

To build a good rapport with all guests and resolve any issues quickly and report any complaints to management, to maintain high quality customer service.

To deal with guest requests to ensure a comfortable and pleasant stay.

To be responsible for accurate and efficient with guest billing and billing procedures.

To assist in keeping the hotel reception area clean and tidy at all times.

To undertake general office duties, including correspondence, emails and filing

To ensure that all reservations and cancellations are processed efficiently.

To report any maintenance, breakage or cleanliness problems to the relevant manager.

Required:

Minimum 6 months in a receptionist role

Experience in Opera beneficial but not essential

Excellent interpersonal skills, including a pleasant telephone manner

Good administrative skills and the ability to use email and booking Systems

Good team working skills

A friendly and welcoming approach

High standards of dress and presentation

Valid Driving License

- **Experience Level Required:** 6 months
- **Qualification Level Required:** None
- **English Level Required:** C1
- **Staff Accommodation:** Support Offered
- **Contract Duration:** minimum 1 year

Position Title: HOTEL CONCIERGE (code JOB 2447520) 1 vacancy

Job Summary

Ensuring that each guest to the estate receives a warm and friendly welcome

Dealing professionally with telephone and face to face inquiries

Handling projector and other audio-visual set-ups

F&B duties

Responding to guest requests appropriately and in a timely manner
Promoting and up-selling the estate's facilities
Dealing sensitively with guest feedback
Other duties as required

Minimum Requirements

Full Irish Drivers Licence Required
Available for Full-Time hours
Previous similar experience
Good audio-visual and computer skills
Cash handing experience
Ability to use own initiative
Friendly outgoing personality and excellent customer service skills
Flexible regarding working hours

For all the positions, benefits Include:

Competitive Pay
Employee Assistance Program
International Hotel discounts
Staff Meal
Uniform
Training & Continuous Professional Development
Complimentary Health Club Access

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the Eligibility and requirements for an employment permit if you are unsure of your eligibility to apply for this vacancy.

Submit CV in English, qualifications and proof of experience to Gavin.Caird@welfare.ie and pcpmixto.eures@sepe.es with the Ref: #JOB-xxxxxx, Mount Juliet.

Deadline 5 June 2026

EURES ALLOWANCE FOR EMPLOYMENT MOBILITY:

Find out about the financial aid to attend the interview, and/or for the relocation to the country of destination if you are hired. Requirements and procedures to follow in: Specific EURES Mobility Schemes in which Spain participates (Targeted Mobility Scheme – TMS)

<https://www.sepe.es/HomeSepe/Personas/encontrar-trabajo/empleo-europa/tu-primer-empleoeures.html>

For more information contact the EURES Advisor in your province:

https://www.sepe.es/contenidos/personas/encontrar_empleo/encontrar_empleo_europa/consejeros.html