

## User Insights Specialist - Research & Development

### Introduction

Do you want to be part of the Clinical Insights Department at a company that has a unique impact on global healthcare? Are you ready to influence the future of hemostatic products and accessories? Can you help identify unmet user needs and integrate user experiences into product development? Then join Ferrosan Medical Devices as our User Insights Specialist.

Every other second, Ferrosan Medical Devices' products help surgeons and nurses control bleeding and avoid complications during surgical procedures. We make every second count in surgical care, and we need you on our team!

# Ferrosan Medical Devices

### Become part of our Clinical Insights team

At Ferrosan Medical Devices, we develop hemostatic products that surgeons in over 100 countries use to manage bleeding during surgeries. We focus on creating user-friendly solutions that enhance the workflow for operating room nurses. We've been developing hemostatic products since 1947, and we take pride in contributing to improved patient outcomes in surgery.

Your new team, Clinical Insights, ensures user feedback is integrated throughout the development process—from idea conception to market release. Our deep understanding of user needs and environments guides our development process. We explore unmet user needs and transform them into product features that make a real difference for our users. We leverage usability expertise to bring the best possible products to market—ones that are effective, safe, and easy to use.

### Your role

You'll be warmly welcomed into our team of two, where helpfulness and a strong team spirit are key to achieving the best results. Clinical Insights is part of the New Business Development Department, working closely with Device R&D, Product Innovation, Product Development, and Commercial Development.

As part of the early-stage product innovation team, you'll help set the direction for product development based on user needs and market trends.

In this role, you will:

- Identify and explore unmet user needs within surgery
- Interpret user and market insights and present recommendations to the innovation team
- Generate usability engineering documentation and support risk management

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This project is funded by

## About you

- You have an educational background in healthcare, life sciences, medical health sciences, or a related field—at least at the Bachelor's level
- You have a few years of experience in user needs identification and usability/human factors engineering, preferably in the Medtech Industry
- You know how to gather valuable insights from users using voice of customer and usability engineering methods, and you can translate these insights into product features and design requirements in collaboration with an innovation team
- You work diligently, in depth, and in a structured manner with multiple usability documents
- You have knowledge of the IEC 62366 usability engineering standard and FDA guidance for applying human factors and usability engineering to medical devices
- You have strong collaboration skills
- You are fluent in English, both written and spoken

## We offer a truly purpose driven workplace where you can have real impact

We offer a purpose-driven workplace with strong values. What this means becomes clear quickly to our new colleagues. We are driven by improving patient outcomes, and we take our values to work every day—we care about each other, our environment, and our customers, and we innovate to deliver high-quality solutions for patients.

We provide an inclusive workplace where you can make a real impact and grow at a pace that suits you. You'll join a Danish-rooted company with an expanding international team, working in a hybrid, digital, and innovation-focused environment. And we take pride in having fun 😊

## Some of the facts and a little piece of history

Ferrosan Medical Devices develops and produces a portfolio of medical devices used in surgical care. Our portfolio consists of various hemostatic products to minimize bleeding challenges in surgery and electromechanical medical devices to perform breast biopsies. We are an international company with products registered in more than 100 countries. Our products are marketed in collaboration with global medtech partners. New ideas are developed and matured from the first thought to finished implementation in production. And we manage the business with an uncompromising focus on quality based on current GMP requirements.

## Want to join our team?

[Send your application along](#) with your CV latest on October 20, 2024. We will process the applications as we receive them. The deadline for the job ad will be renewed upon expiry, until the right candidate has been found.

**See the job offers here:** <https://www.ferrosanmedicaldevices.com/jobs-in-denmark/>  
Questions? Please do not hesitate to contact us:

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