



DYNAMICS 365 FINANCE SOLUTIONS ASSOCIATE

DATOS DE LA EMPRESA:

Nombre Empresa: United Nations International Computing Centre
Dirección: A/ Comarcas del País Valenciano 2. 46930 Quart de Poblet (Valencia)
E-Mail: hr@unicc.org
Web Site: <https://www.unicc.org/working-with-icc/cybersecurity-operations-administrator/>

Actividad de la empresa: Computing.

Breve descripción de la empresa: Centro de computación internacional de la ONU.

DATOS DEL PUESTO:

Ocupación: Dynamics 365 Finance Solutions Associate
Nº puestos: 1
Descripción completa del puesto:

Purpose of the Position:

The primary purpose of this role is to establish and implement a robust framework of best practices in business analysis, tailored to the unique needs of UNICC clients. The Business Analyst will be instrumental in translating complex needs into actionable strategies, thereby enhancing UNICC overall service delivery to its clients.

Objectives of the Programme:

The objective of the Centre is to provide trusted ICT services and digital business solutions to its Clients and Partner Organizations.

Main duties and responsibilities:

The incumbent will initially work under the direct supervision and guidance of the Chief, Digital Delivery Division and in close collaboration with all Digital Delivery Teams and other divisions. The incumbent could be requested to do any others tasks of similar level in related fields.

Framework Development and Implementation:

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- Under guidance, develop, implement and maintain a robust set of best practices and standards for business analysis within UNICC
- In collaboration with the relevant team members, create a comprehensive business analysis practice framework, incorporating industry standards, tailored to the needs of UNICC clients and aligned with UNICC PM practices

Business Analysis for Digital Projects

- Conduct thorough needs analysis and requirements gathering for UNICC's digital projects and products
- Work collaboratively with Clients and project teams to define project scopes, goals, and deliverables aligned with business objectives
- Analyze and model business processes; suggest improvements and efficiencies

Resource Management and Coordination

- Manage and coordinate a team of resources as required, which may include direct reports and/or collaborators from other departments
- Facilitate effective teamwork and communication to ensure project success
- Oversee the allocation and utilization of resources efficiently.

Stakeholder Management:

- Liaise with internal and external stakeholders to understand their needs and ensure these are met through the project lifecycle
- Facilitate communication between technical and non-technical stakeholders

Documentation and Reporting

- Prepare and maintain templates, documentation including requirements specifications, process maps, and project reports
- Regularly report on project status, risks, and opportunities to the management team

Continuous Improvement

- Continuously monitor and evaluate the effectiveness of business analysis practices
- Recommend and implement improvements to processes and frameworks.

Other:

Provide other ad hoc support either within the team or in other teams as required – this includes the participation in special projects or support to service delivery for short period of time on a part-time or full time basis upon request from the senior management.

REQUISITOS:

Competencias, experiencia, formación e idiomas:

Experience and Skills required:

- Five (5) years or more of progressive ICT experience, including experience in leading and delivering business analysis in complex, multi-stakeholder projects or services
- Demonstrated experience in business analysis in large, complex, multi-stakeholder IT projects using Agile such as SCRUM or structured methodologies such as PRINCE2
- Strong understanding of project management frameworks
- Team management experience
- Proven record of successful implementation of Business Analysis practices, frameworks and/or standards in the information technology services industry
- Demonstrated ability in fostering interdepartmental collaboration to achieve goals

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- Good negotiation and influencing skills
- Excels at building relationships and networks; works across a wide range of stakeholders and management levels
- Strong experience in establishing and reporting on KPIs and success criteria
- Ability to promote positive relationships with partners and clients

Desirable:

- Experience in managing projects is desirable
- Experience in ISO 9001 implementations is desirable

Education:

Essential:

- First university degree in Business Administration, Information Technology, or a related field

Desirable:

- Certification in business analysis (e.g., CBAP, CCBA) is highly desirable
- Project Management qualification, such as SCRUM or PRINCE2 is desirable

Languages:

Essential:

- English: Expert knowledge is required
- Other language: Spanish or Italian, Beginner knowledge is desirable

Global Competencies:

- Teamwork: Develops and promotes effective relationships with colleagues and team members. Deals constructively with conflicts.
- Communicating: Expresses oneself clearly in conversations and interactions with others; listens actively. Produces effective written communications. Ensures that information is shared.
- Respecting and promoting individual and cultural differences: Demonstrates the ability to work constructively with people of all backgrounds and orientations. Respects differences and ensures that all can contribute.
- Creating an empowering and motivating environment: Guides and motivates staff towards meeting challenges and achieving objectives. Promotes ownership and responsibility for desired outcomes at all levels.
- Knowing and managing yourself: Manages ambiguity and pressure in a self-reflective way. Uses criticism as a development opportunity. Seeks opportunities for continuous learning and professional growth.
- Producing results: Produces and delivers quality results. Is action oriented and committed to achieving outcomes.
- Moving forward in a changing environment: Is open to and proposes new approaches and ideas. Adapts and responds positively to change.
- Promoting innovation and Organizational learning: Invigorates the Organization by building a culture which encourages learning and development. Sponsors innovative approaches and solutions.

CONDICIONES DEL PUESTO:

Salario: 83.129 USD netos.

Localidad del puesto: Quart de Poblet (Valencia).

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Tipo de contrato: Indefinido.

Tiempo complete/parcial: Tiempo completo

Horas por semana: 37,5

Annual Salary Estimation (net of tax at single rate):

- Brindisi (Italy), including post adjustment (28,5% on January 2024): US\$ 80,559.
- Valencia (Spain), including post adjustment (32,6% on January 2024): US\$ 83,129.

UNICC also offers generous leave and absence allowances, flexible working hours, overtime compensation, teleworking, access to training, and depending on eligibility other benefits such as relocation grant, dependency allowance, language allowance, or education grant.

MODO DE SOLICITUD: Fill out company form at:

<https://www.unicc.org/working-with-icc/business-analyst/>

FECHA LIMITE DE SOLICITUD: 14 FEBRERO 2024

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